



2633 Camino Ramon, Suite 500
San Ramon, CA, 94583

Proposed by: Audrey Zuro
Contact Phone: 925-788-4456
Contact Email: azuro@accela.com
Quote ID: Q-22184
Valid Through: 5/1/2021
Currency: USD

Order Form

Address Information

Bill To:

Washoe County
PO Box 11130
Reno, Nevada 89520-0027
United States

Ship To:

Washoe County
1001 E. Ninth Street
Reno, Nevada 89512
United States

Billing Name: Lori Piccinini
Billing Phone: 775-328-2376
Billing Email: lpiccinini@washoecounty.us

Services	Year	Start Date	End Date	Term (Months)	Price	Qty	Net Total
Enhanced Reporting Database (standalone quote)	Year 1	5/1/2021	6/30/2021	2	\$40,915.07	1	\$6,819.18
TOTAL:							\$6,819.18

Pricing Summary

Period	Net Total
Year 1	\$ 6,819.18
Total	\$ 6,819.18

Additional Terms:

1. No additional or conflicting terms or conditions stated in Customer's order documentation, including purchase orders, will be incorporated into or form any part of this Order Form or the governing agreement, and all such terms or conditions will be null.
2. This Order Form is governed by the Agreement executed by the Parties on June 30, 2014, as amended on April 12, 2017 and July 1, 2020.

3. All Software Licenses, Maintenance, and Subscription purchases are non-cancelable and non-refundable once the order form is signed. If this product is not performing per standards noted below; not meeting acceptable speeds and not providing real time data for the agencies to successfully utilize, the agreement may be terminated with three months notice.
4. If Customer has a prior agreement with Accela, and this purchase is co-terming with that prior agreement, if the start date on this Order Form is before the actual delivery date of the purchase, Accela may pro-rate this purchase so that it can co-term with the prior agreement.
5. If this Order Form is executed and/or returned to Accela by Customer after the Order State Date above, Accela may adjust the Order Start Date and Order End Date without increasing the total price based on the date Accela activates the products and provided that the total term length does not change.
6. Reporting Database pricing is based on a percentage of SaaS Annual Contract Value. As SaaS Annual Contract Value increases/decreases based on seat count changes or annual uplift ERD pricing will be adjusted accordingly at contract renewal. Per this quote, Accela has adjusted the pricing to be \$40,915.00 per year, annual with no change based on licensing seat counts.

Enhanced Reporting Database Policy

This Accela Enhanced Reporting Database policy is an agreement between you (“You” or “Your”) and Accela, Inc. (“Accela”). The Accela Enhanced Reporting Database (“Reporting Database”) license subscription gives You direct access to a database that is a replicated copy of the Accela Automation Tenant Transaction Database (“Transaction Database”). In addition to the terms and conditions of the applicable Master Agreement, Your use of the Reporting Database is governed by the terms and conditions as set forth below. Accela reserves the right to revoke Your license should You fail to comply with these rules.

1. Reporting Database is SQL Server-based and will contain exact copy of data from the TransactionDatabase.
2. Accela will use commercially reasonable efforts to provide a near real-time sync between the Reporting Database and the Transaction database instances. Accela estimates the databases will be synced within seconds, however, in some circumstances this may take several minutes.
3. The Reporting database may only be accessed by authentication credentials provided to You by Accela from an IP address that is white listed by Accela. If You attempt to Access the Reporting Database from a non- white listed IP addresses, your access will be denied. IP addresses can be added or removed by contacting Accela support.
4. The Reporting Database is read only and does not support updates, data synchronization or mirroring capabilities.
5. The Reporting Database is only supported in Accela’s SaaS solution hosted in Accela’s Azure environment.
6. Reporting database will be supported per Accela’s standard SaaS Service Level Agreement (“SLA”). Accela is not responsible for maintenance, availability or uptime of any external services or databases that reside outside of Accela’s SaaS environment even if they are interfacing with the Reporting Database.
7. Reporting Database will have the following usage limits and guidelines. Should You exceed these limits, Accela cannot guarantee support for standard SLAs for the Reporting Database.
 - a. A maximum of 17 queries per hour.
 - b. A single query execution should not be longer than 2 minutes. Under 30 seconds is recommended.
 - c. Whenever possible, the query construction should have an efficient access plan, leveraging indexes and avoiding multiple table scans.
 - d. A full database sync should be performed during non-business hours and should not exceed one time per week.
 - e. Daily incremental updates should be performed during non-business hours and should adhere to Accela best practices.
8. Accela reserves the right to interrupt any session that is running against the Reporting Server if, in its sole discretion, the session is deemed to impact the availability or stability of the system.

Signatures	
Accela, Inc.	Customer
Signature:	Signature:
Print Name:	Print Name:
Title:	Title:
Date:	Date: